

May 15, 1991

Georgia Mohagheghi
Claim Representative
Aetna life and Casualty

AETNA FILE NO. L6MAA513940RG

D/O/I: 10/30/87
INJURY: HEARING LOSS AND HEADACHES

RE: Thomas Shay
39 Eastbourne Street
Roslindale, MA

NWI CASE NO. 12016 A

Date Assigned: 05/07/91

Date Completed: 05/13/91

At 8:30 a.m. Investigator proceeded to Rolling Wrench Auto Body to set up a surveillance position. No Claimant activity was observed.

At 9:45 a.m. Investigator placed a telephone call to Rolling Wrench Auto Body. Investigator was informed that Claimant was due in about 11:00 a.m. Investigator returned to Rolling Wrench and set up a surveillance position.

At 10:30 a.m. Investigator observed a light blue Oldsmobile arrive at Rolling Wrench and parked in the parking area on the right side of the driveway.

At 12:00 p.m. Investigator proceeded to a telephone and placed a telephone call to Rolling Wrench. Investigator was informed that Claimant had just left and should be at "his other place" in West Roxbury later in the day. Claimant's brother related Claimant's other place is Shay's Auto Body, located at 90 Spring Street in West Roxbury, MA. Investigator advised Claimant's brother that Investigator would telephone Claimant later. Investigator departed the area.

At 3:45 p.m. Investigator arrived at Shay Auto Body and Automotive, 90 Spring Street, West Roxbury, Massachusetts and observed Claimant to be a white male, 5'8" tall, weighing 190 pounds and balding. Claimant was wearing a blue and white shirt and blue trousers. Claimant was standing in the doorway of

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a bay.

At 4:30 p.m. Investigator proceeded to place a telephone call to Shay Auto Body at 327-3269, spoke to Claimant. Investigator departed the area.

Date:
April 10, 1991
9:00 a.m.

Location:
Shay Auto Body
90 Spring Street
West Roxbury, MA

Investigator arrived at the above location and observed Claimant standing in the doorway of the bay. Claimant was wearing dark work clothes and sneakers. Claimant appeared to pace back and forth as though Claimant was waiting for someone. Investigator did not observe any other people in the area.

Investigator proceeded to a telephone and called Claimant. Investigator returned to Shay Auto Body just as Claimant was leaving. Claimant left via a back exit and Investigator was not able to find him.

At 10:00 a.m. Investigator departed the area and proceeded to Boston City Hall to obtain Claimant's business certified for Claimant's company.